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Re: Windows 10 Start Menu Won't Save/Personalize

12-25-2017 03:13 PM

I had the same issue as stated in this thread with the start menu not being able to be personalized at all. I finally reset the PC back to factory settings. After about 30 minutes, I restarted my customization and everything was working at that point. I've no idea what happened originally, but given that others have a similar issue, I suspect the Lenovo customization has somehow created the behavior. The issue has not reoccurred and all has been well since the PC reset.

P70 XEON 1505, BIOS 2.25, UHD 4k Display, 64GB non-ECC RAM, M3000M NVIDIA GPU, RAID 1 512GB Samsung 951 PCIe-NVMe SSD x 2, 2x Samsung 850 Pro 1TB SSD. EM7455 WWAN
P1. BIOS 1.15, Xeon Processor, 32GB, PM981 1TB x 2, RAID 1
T460s, BIOS 1.20, WQHD display, 20GB RAM, I7-6600U, Samsung PM961 1TB PCIe-NVMe SSD, EM7455 WWAN
T470s, 16GB RAM, BIOS 1.10, i7-7500, WQHD display, 512GB PM961 PCIe NVMe SSD



1 Kudos

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Re: Windows 10 Start Menu Won't Save/Personalize

08-25-2018 08:03 PM

After following all the other advice I was about desperate enough to do the factory reset as suggested above, but I came across [this solution on superuser](#) and it did the job!

"Try renaming the Registry key HKEY_CURRENT_USER\Software\Microsoft\Windows\CurrentVersion\CloudStore to something else, for example CloudStore.bak. Afterwards, log out and log in again. The key will be regenerated, and you will lose some settings (night light, personalizations in the Settings app) along with your Start menu layout."